

# NFSA Social Audit Report of Pedakonda Gram Panchyat Malkangiri Block, Malkangiri District



Collective Action for Nutrition (CAN)

SPREAD

**Brief note about the Gram Panchayat:** Pedakonda Gram Panchayat is one of the remote GP in Malkangiri block under Malkangiri district. Most of the villagers are of Koya tribal group. There are 3 revenue villages and 11 hamlet villages in this GP. As per data of ICDS there are 10 AWCs (9 AWCs and 1 Mini AWC). There are 7 primary schools and 1 high school in the Gram Panchayat. The distance of the Gram Panchayat from the District headquarter is 20 K.m.

**Why Social Audit:** The National Food security Act (NFSA) which promises to ensure food and nutrition security of people in life cycle approach, was passed in the parliament in 2013. NFSA -13 has basket of entitlement for all age group person viz children, women, and adult. Every eligible individual having Primary House Hold Card (PHH) is entitled to receive 5 Kg of food grain from Targeted Public Distribution System (TPDS) and household coming under Antodaya Anna Yojna (AAY) must get 35 kg of rice every month. For children of age group 3 years to 14 years there is provision of free meal in AWCs and schools under Integrated Child Development Services (ICDS) and Mid Day Meal (MDM) scheme respectively. Similarly there is provision of maternity benefit of least Rs 6000 as maternity entitlement. The maternity entitlement in Odisha is known as Mamata scheme where entitled women receives Rs 5000 after meeting the conditionality's. As per section 28 under NFSA-13, People have right to undertake social audit to know the actual functioning, to maintain transparency and accountability in implementation of all schemes covering NFSA-13. The social audit of NFSA in the Panchayat was facilitated by SPREAD during **12<sup>th</sup> to 18<sup>th</sup> May 2017** under the leadership of the Sarpanch of the Panchayat.

The social audit process facilitated by SPREAD, covered ICDS, TPDS and Mamata scheme but MDM was not covered as schools were closed for summer vacation during social audit process. The social audit process culminated with Gram Sabha at Pedakonda on 18<sup>th</sup> May 2017 with participation of community members from the Gram Panchayat, Panchayat Raj Institution (PRI) members and officials.

**Table – 1, Brief about Social Audit:**

<b>Name of the Gram Panchayat</b>	<b>Pedakonda</b>
<b>Name of the Block</b>	Malkangiri
<b>Name of the District</b>	Malkangiri
<b>Programme/Scheme Covered during Social Audit</b>	National Food Security Act - ICDS, PDS, MAMATA
<b>Social Audit Dates</b>	12 <sup>th</sup> May to 18 <sup>th</sup> May 2017
<b>Date of the Public Hearing (Gram sabha)</b>	18 <sup>th</sup> May
<b>Officials who participated in the Gram Sabha</b>	CDPO- Malkangiri
<b>Elected representatives who participated in the Gram Sabha</b>	ZP Chairman, Sarpanch, Naib Sarpanch & WM – 6
<b>Total number Villagers participated in the Gram Sabha</b>	222
<b>Social Audit Submitted (Designation of Official &amp; Date of Submission)</b>	Submitted to CDPO on 29.05.2017

**Process followed to select samples (AWCs & right holders) for verification:** One entry level village meeting was held on 12.5.2017 in GP head quarters where Sarpanch, AWWs, WMs, Sarpanch, Naib Sarpanch and some villagers participated in it and understood the purpose of the social audit and NFSA-2013 and accountability in the scheme. In the presence of all, a lottery was done for the selection of sample AWCs to be taken up for social audit in the GP. Through the process, 5 AWCs

were selected for verification under social audit in the GP. And all villagers, PRI members and AWCs are requested for helping in the verification process in social audit. Following AWC are selected for social audit in three GPs.

Verification under social audit was done in 3 ways; door to door visit, focused group discussion and village meetings along with collection and presentation of testimonies. In Focus Group Discussion total participant are 206 members, the village level meeting total participant are 210 are participated in the process.

**Methodology followed during social audit process:**

**Sampling of AWCs:** Considering time and resource in hand it was decided that 50% of AWCs of GP will be taken as sample for social audit. Lottery method was employed to identify the sampled AWCs. An entry meeting organized on the first day of the social audit process. During the process PRI members, Service Providers like AWWs, ASHA and villagers were present. Names of all AWCs were written on similar piece of papers in front of the present members; sheets were then folded and mixed together. The Sarpanch, AWW, Ward Members selected 5 AWCs through the lottery for social audit purpose.

**Village level meeting:** Social Audit Team comprised of State team members, Block coordinators (BC), Gram Panchayat Coordinators (GPC) and Samikhya Sathi (SS) was formed and assigned villages for village meeting. Team was oriented about the agenda, so that everyone remains on same page and to avoid giving any misleading information too villagers. Village meeting in all villages where sampled AWCs were situated was organised to inform community about the social audit of NFSA. Issues pertaining to TPDS, ICDS, and MAMATA were identified in village meetings. Information provided by community members on different issues of regularity, availability, accessibility, quantity, quality, denial of services were noted down as minutes and readout in the end of meeting.

**Focus Group Discussion:** Focus Group Discussion was held with beneficiaries of ICDS, MAMATA and TPDS in all the sample villages. In tag villages of AWCs and distant hamlets from AWCs, separate FGDs were conducted. Participants of the FGD were women who are either pregnant or lactating or whose children (6 month to 6 years) registered in the sample AWCs. FGD was conducted based on pre formulated lead questions to gather opinion of group about functioning of services and schemes related NFSA- 13. Growth Monitoring Chart, Mid Upper Arm Circumference (MUAC) tape and Mother Child Protection cards (MCP) were used to share information with participants and further they were asked to share their opinion regarding growth monitoring services and health services like immunization, health check up, Ante Natal Care (ANC) etc.

Responses of FGD were recorded as minutes of meeting and signature of all participants were taken. At the end of FGD, responses of group was shared with participants and their accent was taken. Further these responses were analysed on separate indicators and recorded in the format.

**Table-2, FGD and Village meeting details**

Sample AWC Name	Place of Village Meeting	Participants Number	Date of Village meeting	Number of Participants in FGD	Date of FGD meeting
Pedakonda	Pedakonda	21	15.05.2017	9	13.05.2017
Bandhaguda	Bandhaguda	82	15.05.2017	16	13.05.2017
Kenduguda	Kenduguda	59	16.05.2017	31	15.05.2017
MV- 87	MV – 87	16	14.05.2017	10	13.05.2017
Matiguda	Matiguda	27	15.05.2017	14	14.05.2017

**Testimony collection:** Testimonies related to services of ICDS, MAMATA, and TPDS from concerned and aggrieved community members and individuals were collected and presented in the Gram Sabha.

**Verification with Individual Beneficiaries:** it was decided to personally verify 20% of ICDS beneficiary of all categories i.e. 6 month to 6 years of children, pregnant and lactating women and MAMATA beneficiaries. Although the method decided was to select every fifth beneficiary but in the Bonda area it was difficult for the social audit team to find members of the sample household. Therefore the team has decided to verify all those beneficiaries who were identified and available on the day of verification for all the schemes by using the standard verification format.

**Table-3, Beneficiaries interviewed during the Social Audit**

Scheme wise right holders interviewed/verified		
ICDS	Pregnant Mothers:- 10 Lactating Mothers:- 12 6 month to 3 year Children:-24 3 years to 6 years Children:-29	
Number of MAMATA right holders interviewed	16	
Number of PDS right holders interviewed	PHH: - 59	AAY: -8

**Physical verification:** The team members visited the sample AWCs to look in to the status of infrastructure, equipment at the centres such as building, toilet, drinking water facility, boundary wall, weighing equipments, hygiene kit etc. The team also look in to the status of registers maintained at the centre. Along with AWCs, the team also visited the Fair Price Shops (FPS) to look in to the display of transparency board, functioning of weighing machine, status of registers etc.

**Compilation and report preparation:** Information collected through Village Meetings, FGDs, testimonies, Individual beneficiary interviewed and physical verifications of AWCs and FPS was validated and compiled to prepare report for Gram Sabha. Different tools used for information gathering assisted in authentication of information. Issue wise report of GP was prepared collectively. Team were divided and given responsibility to prepare certain part of report. Then they presented report to the team, also inputs from other team members were debated and incorporated in the final report.

**Gram Sabha:** The Gram Sabha was held on 18<sup>th</sup> May 2017 beside Gram Panchayat Office. The findings of social audit process were shared. In the Gram Sabha, 222 villagers were participated. The Gram Sabha was chaired by the Sarpanch where the CDPO, Malkangiri, sector supervisor, Samiti Member and other Ward Members participated. Issue wise report supported by testimonies was presented in the Gram Sabha. Service providers were given opportunity to express their opinion and Sarpanch was requested to suggest the solution which was adopted as resolution of Gram Sabha with consent of people. The social audit team members had set up separate counters near the Gram Sabha venue where the team members note down the grievance details brought by the people. However, the grievances collected during the process were not limited to NFSA only. The grievances were later on handed over to the concern officials.

## Integrated Child Development Services (ICDS)

### Positive findings

- Immunization service is better in comparison to other services.
- Regular visit was conducted by the supervisor to the AWCs

In the Pedakonda Panchayat, out of 6 AWCs (5 AWC & 1 Mini) 5 were selected as sample AWCs for social audit purpose. As per the table given below, 5 sample AWCs covers 441 households in which total number of beneficiaries is 463. Out of which 22.89 % were interviewed personally during social audit verification. 19.86% (29/146) of preschool children, 23% (26/113) of children in the age group of 6 months to 3 years, 38.46% (10/26) pregnant women and 37.5% (12/32) lactating mother are interviewed in different categories. Door to door verification process was carried out during social audit process.

**Table 4: Sample AWC detail**

AWC Name	Total Right holders Covered under AWC	Number of Pre School Children		Number of 6 Months to 3 Years Children		Number of Pregnant women		Number of Lactating Women		Total	
		Total	Sample	Total	Sample	Total	Sample	Total	Sample	Total	Sample
Bandhaguda AWC	73	36	7	20	4	5	4	4	4	101	19
Kenduguda AWC	96	35	7	41	8	10	3	9	3	130	21
Matiguda AWC	65	15	5	12	5	6	1	6	1	54	12
Mv – 87 AWC	62	15	3	17	3	1	2	6	2	54	10
Pedakonda AWC	145	45	7	23	7	4	2	7	3	124	19
<b>TOTAL</b>	<b>441</b>	<b>146</b>	<b>29</b>	<b>113</b>	<b>27</b>	<b>26</b>	<b>12</b>	<b>32</b>	<b>13</b>	<b>463</b>	<b>81</b>

### 1. Infrastructure and Equipments:

It was observed that lack of physical infrastructure is one of the major impediments in regular and proper delivery of ICDS services. Out of 5 AWCs verified only 2 have their own building and for rest 3 AWCs building construction is in progress. Drinking water facilities are available in 3 AWCs and 2 AWCs do not have any drinking water facility available. In MV-87 village there is no separate kitchen shed available and HCM is being cooked outside of AWC however rest four AWCs have their separate kitchen shed available in the centre. Except the Kenduguda AWC there is no other centres have boundary wall around at the centres. There are no toilets available in any of the 5 AWCs. Weighing machine for both children and women is available in all AWCs. Hygienic kit is available in three AWCs in the GP and two AWCs in Kenduguda and Bandhaguda it was not found. Teaching learning materials are available in three AWCs but TLMs was not fund in two AWCs of Kenduguda and Bandhguda during social audit.

**Table 5, AWC wise information of Infrastructure and Equipments available**

Name of AWC	Own Building	Drinking water facility	Separate Kitchen Shed	Boundary Wall	Toilet	Weighing Machine for	Weighing Machine for Adult	Hygiene Kit	Teaching and Learning Activity
-------------	--------------	-------------------------	-----------------------	---------------	--------	----------------------	----------------------------	-------------	--------------------------------

					Children				
Pedakonda	No	No	Yes	No	No	Yes	Yes	Yes	Yes
Kenduguda	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No
Bandhaguda	Yes	Yes	Yes	No	No	Yes	Yes	No	No
MV – 87	No	No	No	No	No	Yes	Yes	Yes	Yes
Matiguda	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes

a. **Staffing - Anganwadi worker and helper:** During the verification process it was found that, all the posts for AWW and AWHs i.e, 5 AWWs and 4 AWHs were in place and they all were residing in the GP.

b. **Regularity of AWW:** Out of the 82 right holders in Pedakonda, 38 said that AWWs come regularly to AWCs, 20 right holders from MV 87 and Kenduguda villages said that the AWW come 4 to 5 days in a week and 15 right holders from Kenduguda village said that AWW comes 1 to 3 days in a week. And only six right holders from Matiguda village said that the AWW never comes to AWCs.

## 2. Supplementary Nutrition:

a. **Hot Cooked Meal (HCM):** During the door to door verification, and FGD meeting, it was found that out of the 5 sample AWCs, in Matiguda (highest 30 % respondents) agreed that they are getting adequate quantity of hot cooked meal, unfortunately rest 4 AWCs percentage is found less than 20. Similarly in Bandhaguda & Matiguda AWCs highest 90 % and above children were found to be satisfied with the HCM. In rest of the centre it was found that the satisfaction percentage was below 30 %. Likely in Kenduguda AWC the team has found that HCM is not providing as per the standard menu. It was also reported that, Bandhaguda & Matiguda AWC did not provide morning snacks to the children. At the same time it is also a major concern that the percentages of the distribution of the rest 3 AWCs are less than 20 %. Really it was a good news for the all team members that at Bandhaguda AWC 58 % of children were agreed that the Preschool Activities has been done regularly in the centre. Whereas in Kenduguda & Matiguda AWCs it has found that this activities is totally not happening .

**Table 6, Hot Cooked Meal**

Name of the AWCs	Adequate Quantity of Hot Cooked Meal (respondent %)	Satisfied with Quality of Hot cooked Meal (respondent %)	Menu Being followed every day (respondent %)	Morning Snacks (respondent %)	Pre-School Activities done every day (respondent %)
Bandhaguda	16	95	32	0	58
Kenduguda	10	24	0	10	0
M.V-87	15	15	15	8	8
Matiguda	30	90	60	0	0
Pedakonda	5	26	26	16	16

b. **Take Home Ration:** During the process it was found that at MV-87 AWC only 73 % of the respondent has agreed that they have taken 2 packets of Chhatua last month, whereas at Matiguda it has found only 10 percentages but in rest three centres not a single beneficiary has received 2 packets of Chhatua last month. In the same line if we see the status of the distribution of eggs then the team has found that here also in MV-87 and Pedakonda each 92 &

26 % of respondents were agreed that they has received 8 eggs in last months and rest of the centres not a single beneficiaries were received 8 eggs in last months

**Table 7, Take Home Ration**

Name of the AWCs	Received 2 packet chatua in last month (respondent %)	Received 8 eggs in last month (respondent %)	Average egg per beneficiary distributed in last month (respondent %)
Bandhaguda	0	0	1.78
Kenduguda	0	0	0.09
M.V-87	73	92	7.41
Matiguda	10	0	1.1
Pedakonda	0	26	2.73

### 3. Health Service:

- a. **Weighing of Children:** During the process the team has found that at Bandhaguda and Pedakonda each 5 & 21 % of respondent agreed that their child has been weight measured thrice in last three months, whereas in rest three AWCs no weighing has been done. As far as MUAC measurement is concerned, in Kenduguda & MV-87 AWCs each highest 24% & 8%, children had MUAC measurement in last three months but rest of the AWCs has its come zero. Meanwhile in Kenduguda mothers are not aware about the nutritional zone of their child.
- b. **Immunization:** It came out from the social audit that 100% of the children in case of Matiguda were fully immunized followed by Bandhaguda & Pedakonda each (79%) and M.V – 87 (50%) and Kenduguda zero.

**Table 8, Health Services**

Name of the AWCs	Children weight measured thrice in last 3 months (%)	Weight of the children shared with mother (%)	MUAC measurement done for the children in last 3 months (%)	Mother unaware of the colour zone of the child (%)	Full Immunization of the children (%)	Mother's weight measured thrice in last 3 months (%)
Bandhaguda	5	53	0	16	79	5
Kenduguda	0	20	24	42	0	0
M.V-87	0	8	8	90	50	23
Matiguda	0	90	0	10	100	10
Pedakonda	21	32	0	63	79	5

- c. **Referral service:** On interaction with AWWs, 3 AWWs said that they refer 3 malnourished children each to NRC for their treatment in last three months and 2 AWWs said that they did not send any children to NRC in the period. In social audit process it was found that 3 children were referred to NRC in last three months. In door to door verification it was found observed that out of 70 right holders, 23 right holders said that their children were in green zone, 2 right holders said that their child come in yellow zone, 10 right holders said that their child come in orange zone and 35 right holders did not know in which category their children fall into. On the MUAC measurement, 34 right holders said that children are measured in MUAC test, 12 right holders from Kenduguda and MV 87 said that MUAC test is not done in AWCs and 24 right holders cannot say on MUAC measurement in AWCs. On the service provided to malnourished children, 14 right holders said that AWW refers to NRC, 11 right

holders said that the AWW refers to PHC, 1 right holder said that they refer to provide nutritious food, 10 right holders said that the AWW advice them of having nutritious food, 38 right holders were unable to say anything. Kenduguda and MV 87 right holders were unable say to the kinds of services provided by AWCs.

- d. Health Check-up and VHND:** Out of the 25 right holders 10 right holders said that they regularly goes for health check up, 2 right holders said that they never go for health check up and 13 right holders said that they cannot recall. On the ANC, out of 25 pregnant women, 6 right holders said that they attended ANC once, 10 right holders said that they attended ANC twice, 5 right holders said that they attended thrice, 1 beneficiary said that they attended ANC four times, another beneficiary said that she attained 6 times and another beneficiary said that she attended ANC for 7 times. But in health check up of lactating mother, 4 right holders said that they attended PNC once, 6 right holders said that they attended PNC for two times, 5 right holders said that they attended PNC for three times and 10 right holders said that they were never attended any PNC in AWCs. IFA tablets are provided in time in every VHND by ANM said that by Kenduguda village right holders in FGD.

**e. Maintenance of Registers:**

**Table 9, Status of Maintenance of Register**

Register	Update from last 2 month	Very good	Go od	Avera ge	Po or	Pathe tic	can't observ e
1.THR Distribution Register	3		2		1		2
2.Pre-school register	5		4	1			
3.Right holders Survey Register	5		2	3			
4.Immunisation Register	5	2	2	1			
5. pregnant & lactating Register	4		1	3	1		
6. Home Visit Register	4		1	3	1		
7. monthly & Yearly Register	3		1	3	1		
8.Weighing Register	5		1	4			
9.MAMATA Register	2		1	3	1		
10.Referral Register	2	2		1			2
11.THR Stock Register	4		1	3			1
12. Birth & Death Register	3	2	2			1	
13.Mother's Committee Register	3		1			2	2
14. Jaanch Committee Register	1		2			1	2
15.Adolescent Girls Register	2					2	3
16. MAMATA Scheme	2		1	2		2	
17.Growth Monitoring Register	5		3	2			
18.Dress Distribution Register	2		1	2			2
19.Flexy Fund Register	0		1				4
20. Annaprasanna Register	3		2		2		1
21.Parent's Day Register	1		1				4
22. Visitor's Register	0						5
23.THR Stock & Despatch Register	2		1	1	1		2
24. Cash Book	3		2		2	1	
25. Morning Snack Register	4			1	3		1



**f. Monitoring and Supervision:**

On monitoring and supervision of service provided, it was found that various officials and service providers came to AWCs for routine monitoring. Among them ASHA has visited 6 times to 3 centers and 10 times in one center and once in one center. ANM has visited 7 times in one center, 9 times in 2 centers, 6 times in one center, and one time in one center, LHV has not visited in last three months, doctors have come twice to two centers, supervisor has come 3 centers in three times, CDPO came two times to two centers, Sarpanch has visited twice to three centers and once in one center. Neither supervisor nor CDPO have visited MV 87 and Bandhguda AWC in three months.

**g. Mother and child death records:**

During verification it was found that in last two years, no child & mother deaths were reported in these five centers.

**h. Fund flow:**

It was found that 5 AWWs are not getting fund on times for operating pre-schools activities in AWCs. 3 AWWs said they had to borrow money for operating pre-school activities and 2 of them said they use their saved money for providing HCM and undertaking pre-school activities. During the verification of pass books it was found that, 3 AWWs showed their pass book and fund has release to them frequently with an interval of 2 months and other two AWCs were reluctant in showing their pass books during social audit period.

**i. Challenges faced by AWW in running AWCs:**

- Fund allocation is irregular for SNP
- Allocated fund is not sufficient for running SNP
- Tag village people are getting benefit from ICDS services

**j. Other Observations and findings of the social audit team:**

- Lack of time maintaining register at centre
- Less participation from mothers committee and Janch committee
- AWC building is not safe at the time of rainy season
- Salary irregularity of AWW
- No boundary wall for safe zone for children
- Drinking water problem
- Parents are not sending their children in time to AWC

All the 5 AWWs have been supportive and helpful during the process. The AWCs are opening regularly and are providing HCM to the children regularly even if the AWWs are not there at times. The weekly menu is not followed at times in the centre. Health check-up and immunization are done properly. All the pre-school children have got the dress and the attendance of pre-school children is very low in every centre.



## MAMATA

### Findings of MAMATA Yojana in the Gram Panchayat:

In Pedakonda GP total number MAMATA right holders were 44 across 5 AWCs. Among them 14 right holders are interviewed in social audit process. It is only 2 right holders who had received their complete money (all four instalments) from MAMATA Scheme. Two other right holders had received only one instalment under the scheme.

**Table 10, Basic information about Mamata**

Basic Information	
Number of MAMATA beneficiary interviewed	14
Number of women eligible for MAMATA but not received any instalment	10
Number of child birth at hospital	12

### Detail Findings of the Social Audit:

- 1. MCP card availability and regular fill up:** Out of the 14 beneficiaries; 13 beneficiaries said that they have kept their MCP card with them. And one beneficiary said that the MCP card was in AWW for updating of her pregnancy. 68 beneficiaries during FGD said that that they have no knowledge on use of MCP card and they only know that both AWW and ANM have fill up the card. Kuni Podiami a lactating mother of one month child in Matiguda village said that her MCP registration number was not updated in AWC yet.
- 2. Banking:** 44 beneficiaries during FGD said that they only know that Rs. 5000 will be provided in the scheme. They do not know the criteria for opening bank account. It was found that bankers are not supporting the beneficiaries for opening of accounts with zero balance under MAMATA scheme. One MAMATA beneficiary named Smt. Ramabati Madi of Pedakonda village was not allowed to open a bank account due to she has no voter card despite she has Aadhar card.
- 3. Instalments:** Out of the 14 MAMATA right holders, one beneficiary got 1<sup>st</sup> instalment, another one beneficiary got 2<sup>nd</sup> instalment and 2 right holders got 4<sup>th</sup> instalment. On money receive 1 beneficiary receive Rs. 3000 in 1<sup>st</sup> instalment, another one beneficiary got total Rs. 3000 in 2<sup>nd</sup> instalment, and 2 right holders got Rs. 5000 in 4<sup>th</sup> instalment. On the withdrawal of money from bank all four right holders said that they themselves went to bank for withdrawing the amount.

**Table 11, Instalments**

Instalment	Number of women Received	Number of women eligible but not received	Number of women received but delayed
1 <sup>st</sup>	1	9	
2 <sup>nd</sup>	1	1	1
3 <sup>rd</sup>	0		
4 <sup>th</sup>	2		2

- 4. List reason of denial of MAMATA benefits and number of women corresponding each reason:**

**Table 12, Reason for delay and deprivation under Mamata**

Sl.	Name	Village	Problem
1	Anita Gouda	Bandhaguda	Unable to open bank account due to mismatch in Aadhar card name & registration name, No proper information sharing on opening bank account
2	Rukmani Kabasi	Pedakonda	2 <sup>nd</sup> instalment money do not released, No information share by AWW on when the money will deposited in her bank AC.
3	Anjali Padiami	Pedakonda	No information share by AWW on when the money will deposited in her bank AC and she has complete all the criteria for getting benefit from scheme. She does not receive her 1 <sup>st</sup> instalment yet after birth of first child.
4	Kuni Padiami	Matiguda	AWW does not register in MAMATA scheme and AWW not helping in opening bank account
5	Sibani Biswas	MV 87	Delay in opening bank account, No proper information share by AWW
6	Mamuni Mandal	MV 87	Delay in getting money, No information getting from AWW
7	Nandita Biswas	MV 87	Delay in getting money, No information getting from AWW
8	Laxmi Sarkar	MV 87	Delay in getting money, No information getting from AWW
9	Sabita Odi	Matiguda	No issues in any document, Delay in getting money
10	Runi Podiami	Pedakonda	Delay in getting money. No information getting from AWW

**5. Breastfeeding:**

Out of the 12 lactating mothers, 10 mothers said to have given colostrum milk to their children and only 2 right holders denied they had given colostrum milk to their new born child after birth. On the provision of supplementary food practice, one beneficiary said she was provided outside food to her children after 2 months, another beneficiary said she provide supplementary food after 3 months, 7 right holders said they were provided supplementary food after 4 months to their children and 3 right holders said they provide supplementary food to their children after 6 months of their birth. It was also confirmed that eight children were born in their home and were not given colostrum milk.

**6. Committee meetings and Grievance:**

The right holders were not aware about the grievance redressal mechanism. Out of 14 MAMATA right holders, 6 right holders said they will make complain to AWW if any irregularities in getting money, 8 right holders said they have no knowledge about where they will have to complain in case of irregularities. It was verified from Kendududa and Matiguda FGDs that nobody knows about the where they will have to place their grievances if there is any irregularities in getting the money from the scheme. But in Pedakonda FGD, right holders said that they will bring the matter to the notice of Supervisor and Sarpanch for any problems in getting money in scheme.

## Public Distribution System

**Table 13, Consolidated findings of PDS in the Gram Panchayat**

Number of HHs having card NFSA		825
		172
		997
Total allotment of food grains under TPDS in quintals (Rice+ wheat)		214.00
Rice during allotted during last month (previous month of the audit) - for PHH		150.76
Rice during allotted during last month (previous month of the audit) - for AAY		60.20
Wheat during allotted during last month (previous month of the audit) - for PHH		3.04
Number of Right holders verified during social audit		73
PHH verified during social audit		59
AAY HHs verified during social audit		8
Total Individuals enlisted under TPDS from verified right holders - PHH		254
Actual number of family members of PHH from verified right holders		332
Exclusion Error in regard to AAY identified during the audit period	Old couple with no social assistance	0
	Single woman headed HHs	0
	Widow headed HHs	0
	Disable headed HHs	2
	Total	2
Eligible for AAY but included under PHH from surveyed Right holders		7
Eligible but left out right holders (from FGD and Testimony)		7
Double cards issued to number of families		No
Number of surveyed right holders Satisfied with quality		65
Number of surveyed right holders Satisfied with weight		12
Regular food grain distribution at FPS		Yes

### **Consolidated findings of TPDS in the Gram Panchayat:**

- Ñ In Pedakonda GP, 59 households for PHH card and 8 households for AAY card were interviewed out of which it was found that 6 families remain without getting ration who have already applied and have been cut off from the list whereas, one household was left out and to be enrolled in the list as they have not applied for the card.
- Ñ Social audit team visited M.V- 87 village for verification of PDS card and found that 13 families were cut off from the ration card and the names of the family members are not included in some cases.
- Ñ The FPS level Advisory Committee has not been formed in the Pedakonda Gram Panchayat.

1. **Coverage:** Total number of TPDS households in the GP is 997, out of which 825 households have PHH card and 172 households have AAY card. Total member of PDS right holders are 3439, out of the total right holders 3075 are PHH right holders and 363 are AAY right holders. In the month of April, Panchayat received 214 quintals of total amount of ration, out of which 150.76 quintal rice of PHH, 60.209 quintals rice for AAY and 3.04 quintals of wheat under TPDS.
2. **Exclusion and Inclusion errors :** During FGD, 113 right holders said that Jogan Sahayak told that if they will not link their Aadhar card and bank account with TPDS card in the coming

months then they will not get their ration. It was found that the newly married women were excluded from getting rice under TPDS. There is no fixed date and time for rice distribution. And it was also verified that;

- a. **AAY:** It was verified that 3 right holders are eligible for AAY card but two of them have got PHH card and another eligible individual has not got any card under TPDS. They are Muke Museki and Jagi Museki two widow women living alone in Kenduguda village have receive only PHH card and another individual is Laka Kabasi of Pedakonda village who eligible for getting AAY but he has been excluded from getting PDS rice.
- b. **PHH:** During FGD in Pedakonda, 21 right holders said that one of the eligible individual named Jaga Padiami was excluded from getting PHH card. In the FGD right holders said that there are 23 individuals who are eligible for ration card but did not get any card under TPDS. In Bandhaguda two right holders Suka durka and Padma Madkami are eligible but have not got their card. But in FGDs in Matiguda and MV 87 all right holders said that all eligible right holders have got PDS card.

### **3. Regularity: -**

Jogan Sahayak said that good quality of food grain was supplied in last six months and there is no complain from right holders regarding the quality of food grain. And it was verified that in every packet of grain there is some short fall of rice in terms of quantity, where the right holders get at least 1 to 1.5 kg less amount of rice as per their quota. Out of the 67 households, 66 households said that they are regularly getting their ration from FPS and 1 household said that she is not getting rice on time and they had to wait for it. But in Kenduguda right holders said that there is no fix date for ration distribution for their village.

### **4. Quantity and Quality of Food grains: -**

Out of the 67 PDS right holders, 60 beneficiaries said that weight of food grain they receive is in proper quantity and other 7 beneficiaries didn't say anything on it. Pertaining to the quality of food grains, 64 right holders said that that food grain they received are in good quality of rice and wheat but 3 beneficiaries said that the quality of rice is not so good. In FGDs in four villages of Pedakonda, Kenduguda, Bandhguda and MV-87 it was found that all right holders said that they all are getting proper quantity of rice from PDS but Matiguda FGD right holders said that they are not satisfied with the quantity of rice provided to them. On the quality of food grains served in PDS, all the right holders said that they are satisfied with it.

### **5. Amount paid for food grain: -**

All the right holders of PHH card are paying a sum of Rs.5 per 5 kg of rice per head and the AAY Card holder are paying Rs. 1 per 1kg food grains. In FGDs all right holders said that no extra money was asked by the dealer for getting food grains from FPS.

### **6. Transparency and accountability:-**

During physical verification at FPS, the team did not find any information being displayed over the board like the number of total number of PHH and AAY card holders, list of food stuffs distributed, rate list of food stuffs, opening and closing time of FPS, stock of food, opening and closing stock status, name of the grievance officer. And we find that there is no

vigilance committee formed under NFSA. Jogan Sahayak said there are no inclusion methods for adding people in TPDS but in exclusion we only consider the death cases. And it was found that MI has visited the FPS twice in last six month.

**Table 14, Transparency and accountability**

List of all Ration Cards attached to the shop	Entitlement of essential commodities	Retail issue price of each of the essential commodities	Timing of opening and closing of the Fair Price Shop	Stocks of each of the essential commodities received during the month on daily basis	Opening and closing stock of each of the essential commodities on daily basis	The name and address of the authority before whom grievance may be made	GP level advisory committee
No	No	Displayed	Displayed	No	No	No	No

#### 7. Issues related to Adhar

Social Audit team came to know that the Panchyat TPDS is operating through POS machine, the use of POS machine started this month and people those have not make their Aadhar card link to the TPDS are provided of getting their rice quota and Jogan Sahayak notified them to link their Aadhar card in TPDS otherwise they may not be getting rice from coming months. In Pedakonda village FGD, right holders said that due to unavailability of Aadhar card some right holders are not getting rice.

#### 8. Grievance Redresal:-

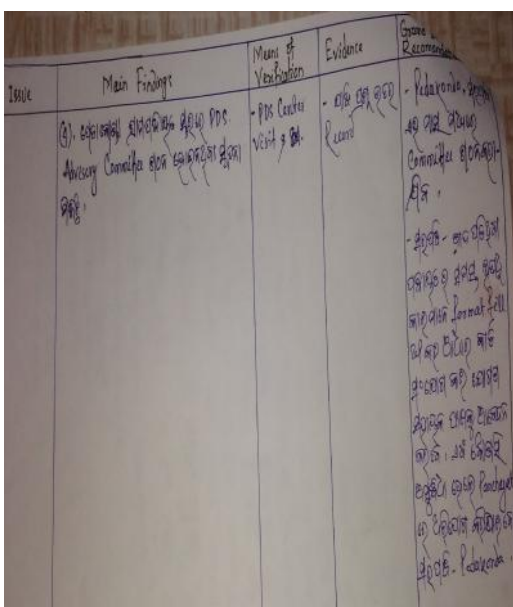
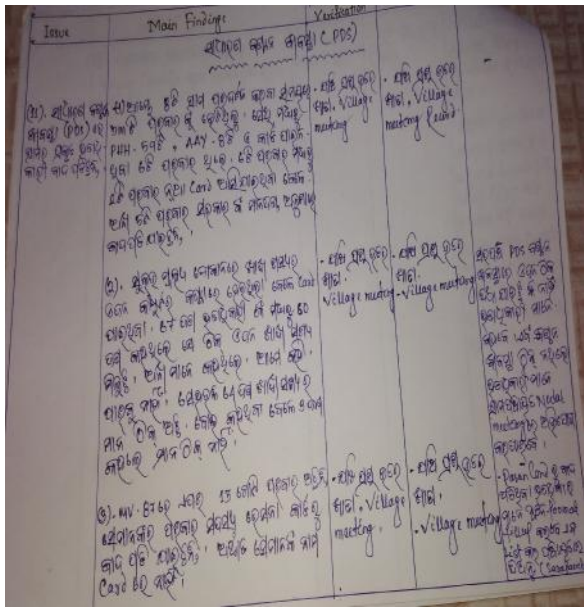
During the FGD with 24 beneficiaries in Pedakonda village, 21 beneficiaies of Bandhaguda village, 24 beneficiaries of Kenduguda, 17 beneficiaries of MV-87 and 12 beneficiaries of Matiguda village said that they do not know to whom they should complain regarding the irregularities in TPDS and how to complain for it. And there is no vigilance committee formed under FPS shop for receiving grievance from right holders. And there is no meeting has been organised in panchayat on TPDS related issues.

#### 9. Observations and Findings

1. Advisory Committee at the FPS level in Pedakonda Gram Panchayat has not been formed.
2. List of all Ration Cards attached to the shop not displayed.
3. The name and address of the authority before whom grievance made not displayed.

During the social audit MI told that Aadhar card must be necessary for all right holders in the coming days. If beneficiaries do not came for getting rice, Jogan Sahayak has to inform the relatives of the PDS beneficiaries. The details of PHH and AAY card list was not put up on the information board of Pedakonda GP fair price soap.

**Gram Sabha Resolution on PDS**



**Annexure –1**

**Gram Panchayat Profile**

<b>Number of Revenue Villages in the Panchayat</b>	<b>3</b>
<b>Number of Hamlet Villages in the Panchayat</b>	<b>11</b>
<b>Number of Wards in the Panchayat</b>	<b>14</b>
<b>Total number of Tag Villages (as per CDPO office data)</b>	<b>3</b>
<b>Right holders Details of the Panchayat</b>	SC:- 208                      ST:-718 OBC:- 0                      GEN:- 71 PVTG:-0 Total:- 997
<b>Total Population of the Gram Panchayat</b>	SC:- 832                      ST:- 2087 OBC:- 546                      Gen:- PVTG:- Total:- 2640
<b>Total number of Anganwadi Centres in the Panchayat</b>	Main Centres:- 9 Mini Centres:- 1 Total: 10
<b>Total number of Schools in the Panchayat</b>	Primary:- 7 Upper Primary:- 0 High School:- 1
<b>Total number of GKS in Panchayat</b>	3 (Pedakonda, Talguda & Kenduguda)
<b>Total number of ration card holders in the Panchayat (Qs 4 From FPS verification format)</b>	PHH:- 825                      AAY:-172 Total:-997
<b>Distance of the Gram Panchayat from block head quarter</b>	20 KM



**Annexure –2****Testimonies**

<b>Scheme – PDS</b>				
1	Chandra Madkami	Kenduguda	Adhar card	He is not receiving any card but eligible
2	Jagi muski	Dangarguda	Adhar card	She is eligible but not get any card
3	Muke Museki	Dngarguda	Adhar caed	She is eligible but not get any card
4	Mukta Padiami	Matiguda	Adhar card	She is eligible but not get any card
<b>Scheme – MAMATA</b>				
1	Anita Odi	Badiguda	MCP Card	She has not Received instalment
2	Chandrama Padiami	Matiguda	MCP Card	She has not Received instalment
3	Kuni Padiami	Matiguda	MCP Card	She has not Received instalment
4	Sabhita Odi	Matiguda	MCP Card	She has not Received instalment
5	Rukni Kabasi	Pedakonda	MCP Card	She has not Received instalment
6	Anjali Padiami	Pedakonda	MCP Card	She has not Received instalment
7	Runi Padiami	Pedakonda	MCP Card	She has not Received instalment
8	Laxmi Sarkar	MV – 87	MCP Card	She has not Received instalment
9	Nadita Biswas	MV – 87	MCP Card	She has not Received instalment
10	Sibani Biswas	MV – 87	MCP Card	She has not Received instalment

**Annexure - 3****Grievance collected during social audit**

SI No	Name of the scheme / Programme	Name	Address	Identity details (if any)	Remarks
1	Ration Card	Kajal Chakrabarti	MV-97	Adhar Card	
2	Ration Card	Bipul Biswas	MV-97	Adhar Card	
3	Ration Card	Susama Chakrabarti	MV-97	Adhar Card	
4	Ration Card	Ramarang	MV-86	Adhar Card	
5	Ration Card	Buti Padiami	Bandhaguda	Adhar Card	
6	Ration Card	Lathi Kawasi	Pedakonda	Adhar Card	

7	Ration Card	Pradeep Rai	MV-87	Adhar Card
8	Ration Card	Kasha Kabasi	Talguda	Adhar Card
9	Ration Card	Rama Padiami	Talguda	Adhar Card
10	Ration Card	Ganga Madhi	Talguda	Adhar Card
11	Ration Card	Irma Madhi	Talguda	Adhar Card
12	Ration Card	Budra Madhi	Talguda	Adhar Card
13	Ration Card	Padia Madhi	Talguda	Adhar Card
14	Ration Card	Ramesh Madkami	Mongo	Adhar Card
15	Ration Card	Rame Madkami	Mongo	Adhar Card
16	Ration Card	Jairam Kabasi	Pedakonda	Adhar Card
17	Ration Card	Kamalakanta Madhi	Matiguda	Adhar Card
18	Ration Card	Jairam Madkami	Matiguda	Adhar Card
19	Ration Card	Kasa Padiamu	Matiguda	Adhar Card
20	Ration Card	Sumanta Rai	MV-97	Adhar Card
21	Ration Card	Mukta Madkami	Pedakonda	Adhar Card
22	Ration Card	Hidma Duruka	Bandhaguda	Adhar Card
23	Ration Card	Suka Duruka	Badiguda	Adhar Card

#### **Annexure - 4**

##### **List of officials, elected representatives participated in the Gram Sabha**

Name	Designation	Mobile No
Mamata Madkami	Sarapanch, Pedakonda	7894558047
Dasarathha Padiami	ZDP (Chairman), Malkangirii	9937934657
Nilimarani Mandal	CDPO, Malkangirii Block	9439233446
Monarajan Madhi	NB Sarapanch, Pedakonda	
Sambaru Padiami	Ex Sarapanch	
Edma Padiami	Village , Pujari	
Peta Padiami	Villagers (Nayak)	
Pagal Biswas	WM , MV – 87	
Jairam Madkami	Club President, Pedakonda	
Ramakrushna Duruka	School President , Pedakonda	9937594110

#### **Annexure - 5**

##### **Details of the Social Audit team**

Sl	Name	Designation	Mobile No
1	Narayana Jena	Coordinator, CG	8458073917
2	Sambhu Sahu	DC, Nuapada	9437789860
3	Ramakrushna Gatan	BC, Malkangirii	9437275564
4	Mangulu Kotia	BC, Malkangirii	9556421435
5	A.Rai kumar	GPC, Malkangirii	8018140130
6	Ajit Kumar Sagaria	GPC, Malkangirii	9438106692
7	Dasrath Madkami	GPC, Malkangirii	7894248083
8	Subash Ch. Kirsani	GPC, Malkangirii	8018694319
9	Bhagban Madhi	SS, Pedakonda	9439736730
10	Siba Padiami	SS, Pedakonda	7894203672

11	Ganeswara Nayak	BC, Nabarangpur	9668279170
12	Somnath Majhi	GPC, Nabrangpur	8455960879
13	Binod Santa	GPC, Nabrangpur	9556121428
14	Ambica Meher	SS, Nabrangpur	
15	Pitabas Santa	SS, Nabrangpur	
16	Ratna Harijan	SS, Nabrangpur	7077912532

### **Annexure - 6**

#### **Case Studies**

##### Case Study 1



**Name – Anita Adi**  
**Age - 20**  
**Village – Badiguda**  
**GP – Pedakonada**  
**Block – Malkangiriii Dist - Malkangiri**

Anita Adi resides in Badiguda village with her husband Guru Adi. She is about 20 years old and belongs to Koya tribal group and the family is living under extreme poverty. She had her first child delivered on date-11.03.2017, at Malkangiri hospital and ASHA helped her in the process. She was deprived of getting any financial assistance under the schemes of Janani Surkhya Yojana as well as under MAMATA. Even after fulfilling all the conditionality, she has not received a single instalment. The reason cited was that the name of MAMATA registration and the name on Aadhar card bearing number- 6191 8240 5055 did not match as she has changed her surname post marriage and was registered as Anita Adi instead of Anita Gouda which was as per the surname of her father. Hence, she was unable not open a bank account. Here, it can assumed that, she was somewhat deprived of her right and was devoid of getting nutritious food.

##### Case study 2



**Name – Muke Museki**  
**Age- 52**  
**Village – Dangarguda**  
**GP – Pedakonda Block – Malkangiri**

Muke Museki lives in a remote village named Dangarguda of Pedakonda GP, where she resides with her son. She belongs to Koya tribe and found to be poor. Being a widow she continues to face a lot of difficulty raising her son alone. She toils hard to fetch two square meals a day to sustain and survive. She has a PHH card, under which she gets 10 kg of rice, yet this is not enough to manage for a month. Muke is eligibility of AAY card. And she hopes to get one soon.

### Case Study 3



Kuni Padiami  
W/o Panda Padiami  
Village: Matiguda  
GP: Pedakonda

Kuni Padiami is a 21 year old mother of Matiguda village. During her first pregnancy she got registered in AWC Matiguda under the MAMATA scheme in the first trimester. Now she has a one month daughter with her but till date she has not received first instalment under the scheme. She said that that AWW has not advice

her properly on how to open bank account. She had gone to Bank of Baroda but fail to open her bank account as her registration number was not updated. She even said that the AWW informed her that MAMATA fund cannot be transferred to her existing bank account. Now she has new bank account but the instalments were not transferred to her account as of now.

### Case study 4, Badiguda Tag village

Badiguda village is one of the tag villages of Bandhaguda AWC. The village is 6 km. away from the Bandhaguda AWC. The beneficiaries complained during the FGD that their children are not getting any facilities for ICDS from the AWC due to distant location of the village. Pregnant and lactating mothers are not provided with sufficient amount of THR from the AWC, they are getting one packet of chatua and one egg in every month. They are not attending the VHND day in AWC; their children are not weighed properly. Due to lack of awareness villagers are not aware about the financial provisions provided in the MAMATA scheme. From two MAMATA right holders, Malati Odi said that she has not received her 1<sup>st</sup> instalment yet from the scheme and Butuki Kabasi said that she has only received her 1<sup>st</sup> instalment which was also delayed due to some reason unknown to her. The villagers are demanding to merge/tag their village MV 86 AWC which is the nearest AWC.

### Annexure – 7

#### Photograph

