

# NFSA Social Audit Report of Nandupala Gram Panchayat Khaparkhol Block, Balangir District

Gram Sabha date: 8<sup>th</sup> June 2017



Collective Action for Nutrition (CAN)

SPREAD

**Brief note about the Gram Panchayat:** - Nandupala GP is situated in Khaprakhol Block of Balangir district. The panchayat is 82 km away from district head quarter. The GP is surrounded by forest and hills and is closer to one of the famous historical place of Odisha known as Harishankar. Communication facility is just fine except Mahulpali village which has no road. People mostly depend on rain fed agriculture as irrigation facility is not available for cultivation. Drinking water facility is available in all villages. One primary health centre is here for health facility and one post office is there. In Khaprakhol Block has one NRC. Total population of this GP is 2918 with 1534 male 1384 female and most of them belonging to ST caste groups like Sahara, Binjhal, Gand, Pujhari followed by SC Caste groups like Keuta, Ganda then the OBC caste groups like Gauda, Meher and the general caste groups like Brahmin are found in Nandupala panchayat. In this panchayat migration is one of the major issues due to by lack of irrigation facility people do not get to cultivate their land and end up migrating to Bangalore, Hyderabad, Chennai and Maharashtra to work in the brick kilns and construction work.

**Why Social Audit:** The National Food security Act (NFSA) which promises to ensure food and nutrition security of people in life cycle approach, was passed in the parliament in 2013. NFSA -13 has basket of entitlement for all age group person viz children, women, and adult. Every eligible individual having Primary House Hold Card (PHH) is entitled to receive 5 Kg of food grain from Targeted Public Distribution System (TPDS) and household coming under Antodaya Anna Yojna (AAY) must get 35 kg of rice every month. For children of age group 3 years to 14 years there is provision of free meal in AWCs and schools under Integrated Child Development Services (ICDS) and Mid Day Meal (MDM) scheme respectively. Similarly there is provision of maternity benefit of least Rs 6000 as maternity entitlement. The maternity entitlement in Odisha is known as Mamata scheme where entitled women receives Rs 5000 after meeting the conditionality's. As per section 28 under NFSA-13, People have right to undertake social audit to know the actual functioning, to maintain transparency and accountability in implementation of all schemes covering NFSA-13. The social audit of NFSA in the Panchayat was facilitated by SPREAD during **3<sup>rd</sup> to 8<sup>th</sup> of June 2017** under the leadership of the Sarpanch of the Panchayat.

The social audit process facilitated by SPREAD, covered ICDS, TPDS and Mamata scheme but MDM was not covered as schools were closed for summer vacation during social audit process. The social audit process culminated with Gram Sabha at Nandupala on 8<sup>th</sup> June 2017 with participation of community members from the Gram Panchayat, Panchayat Raj Institution (PRI) members and officials.

**Table-1, Social Audit details**

|  |   |
|--|---|
| <b>Name of the Gram Panchayat</b>                                | Nandupala   |
| <b>Name of the Block</b>   | Khaprakhol  |
| <b>Name of the District</b>                                      | Balangir  |
| <b>Programme/Scheme Covered during Social Audit</b>              | National Food Security Act<br>- ICDS, PDS, MAMATA |
| <b>Social Audit Dates</b>  | 03.06.2017 to 08.06.2017                          |
| <b>Date of the Public Hearing (Gramsabha)</b>                    | 08.06.2017  |
| <b>Officials who participated in the Gramsabha</b>               | Supervisor, Jogana Sahyak                         |
| <b>Elected representatives who participated in the Gramsabha</b> | Block Chairman, Sarpanch, Ward member             |
| <b>Total number Villagers participated in the Gramsabha</b>      | 218   |

### **Process followed for social audit:**

- 1. Pre Social Audit campaign:** Meetings and awareness drives were conducted in all the villages and hamlets within Panchayat with an objective to sensitize people about their entitlements and need of transparency in implementation of food and nutrition related schemes as well as the social audit processes. Cultural activities were organized across the GP to disseminate date of Gram Sabha and aware people the benefits of services provided at AWC.
- 2. GP level meeting with PRI members:** For making the process organic, community owned and legitimate, meeting was organized with all ward members under chairmanship of Sarpanch. A resolution was passed to conduct a social audit of NFSA-13 in collaboration of SPREAD through this meeting.
- 3. Invitation to officials by Sarpanch to participate in Gram Sabha:** Notification about conducting social audit of PDS, ICDS and Mamata scheme was intimated by Sarpanch through letter and also personal visits to the block level official of concerned departments like Block Development Officer (BDO), Child Development Project Officer (CDPO), and Marketing Inspector (MI). The officials were invited to participate in the Gramsabha. All village and Panchayat level functionaries like Panchayat Executive Officer (PEO), Gram Rozgar Sahayak (GRS), Auxiliary Nurse Midwife (ANM), Anganwadi Workers (AWW), and Accredited Social Health Activist (ASHA) were also informed about social audit and were asked to remain present in the Gram Sabha.
- 4. GP profile preparation and secondary data collection:** GP profile comprising of demographic information, members of community monitoring bodies like Gaon Kalyan Samiti (GKS), Mothers Committee (MC), Jaanch Committee (JC), School Management committee (SMC) was prepared by the concern Block level team of SPREAD. Also beneficiary detail relating to infrastructure and equipment of each AWC of the GP were collected. Route map of the GP indicating AWCs and other milestone was prepared. This helped in smooth operation of social audit process. Panchayat profile is given in Annexure-1

### **Methodology followed during social audit process:**

**Sampling of AWCs:** Before the social audit Sarpanch, ward member Samiti members, AWWs and some key persons of the GP were informed. On date 03.06.2017 a meeting held with Sarpanch, Ward member, Samiti members, key persons of the GP and social audit team members participated in the discussion, which was held on NFSA, pension, and coverage and awareness on these schemes. Nandupala panchayat has 8 villages, 6 AWCs of which 3 AWCs are main centers and 3 are mini centers. Following a lottery method three AWCs like Tambipadar, Dudumdihara, Kundrabhata were initially selected, later basing on the demand from the people the Nandupala AWCs was also taken up for the social audit. 20% of beneficiaries were selected from groups of pregnant women, lactating mothers, and 7 months to 3 years child, 3years to 6 years child, who are the right holders of the schemes like ICDS, MAMATA and PDS under NFSA.

**Village level meeting:** Social Audit Team comprised of Block coordinators (BC), Gram Panchayat Coordinators (GPC) and Samikhya Sathi (SS) was formed and assigned villages for village meeting. Team was oriented about the agenda of so that everyone remain on same page and to avoid giving any misleading information too villagers. Village meeting in all villages where sampled AWCs were situated was organized to inform community about the social audit of NFSA. One

each meeting was conducted in first and second half of day. Ward Members, GKS members, SHG members were consulted about the issue regarding functioning of ICDS, PDS and MAMATA schemes in their village. In village meeting, information about schemes and role of community in form of Jaanch committee, Mother Committee was also shared with the participants. Issues pertaining to PDS, ICDS, and MAMATA were identified in village meetings. Information provided by community members on different issues of regularity, availability, accessibility, quantity, quality, denial of services were noted down as minutes and readout in the end of meeting. All community members present were requested to give their signature if they approve the minutes. At some village meetings ward member authenticated the minutes of meeting. Also time for next day Focus Group Discussion (FGD) was fixed in consultation with community.

**Focus Group Discussion:** Focus Group Discussion was held with beneficiaries of ICDS, MAMATA and PDS in all the sample villages. In tag villages of AWCs and distant hamlets from AWCs, separate FGDs were conducted. Participants of the FGD were women who are either pregnant or lactating or whose children (6 month to 6 years) registered in the sample AWCs. FGD was conducted based on pre formulated lead questions to gather opinion of group about functioning of services and schemes related NFSA- 13. Growth Monitoring Chart, Mid Upper Arm Circumference (MUAC) tape and Mother Child Protection cards (MCP) were used to share information with participants and further they were asked to share their opinion regarding growth monitoring services and health services like immunization, health check up, Ante Natal Care (ANC) etc.

Responses of FGD were recorded as minutes of meeting and signature of all participants were taken. At the end of FGD, responses of group was shared with participants and their accent was taken. Further these responses were analyzed on separate indicators and recorded in the format.

**Table-2, FGD and Village meeting details**

| Sample AWC Name     | Place of Village Meeting | Participants Number | Date of Village meeting | Number of Participants in FGD | Date of FGD meeting | Number of Beneficiaries Interviewed |
|---------------------|--------------------------|---------------------|-------------------------|-------------------------------|---------------------|-------------------------------------|
| Dudumdihara (Mini)  | Middle of Village        | 26                  | 05.06.17                | 15                            | 05.06.17            | 17                                  |
| Nandupala AWC       | Kirtan Mandali           | 33                  | 06.06.17                | 11                            | 04.06.17            | 31                                  |
| Tambipadar AWC      | Near School              | 37                  | 06.06.17                | 14                            | 05.06.17            | 16                                  |
| Kundurabhata (Mini) | Middle of Village        | 17                  | 06.06.17                | 23                            | 04.06.17            | 14                                  |

**Testimony collection:** Testimonies related to services of ICDS, MAMATA, and TPDS from concerned and aggrieved community members and individuals were collected and presented in the Gram Sabha.

**Verification with Individual Beneficiaries:** it was decided to personally verify 20% of ICDS beneficiary of all categories i.e. 6 month to 6 years of children, pregnant and lactating women and MAMATA beneficiaries. Respondent were selected as every fifth beneficiary from the beneficiary list. Also with the same respondent if she was TPDS beneficiary, TPDS format was filled. SPREAD had prepared a standard verification format for each scheme.

**Table-3, Beneficiaries interviewed during the Social Audit (Scheme wise):**

| Scheme  | No of Beneficiaries  |          |
|---|--|----------|
| ICDS  | Pregnant Mothers:- 10<br>Lactating Mothers:- 11<br>6 month to 3 year Children:- 30<br>3 years to 6 years Children:- 27 |          |
| <b>Number of Mamata beneficiaries interviewed</b> | 15   |          |
| <b>Number of PDS beneficiaries interviewed</b>    | PHH: - 64  | AAV: - 5 |

**Physical verification:** The team members visited the sample AWCs to look in to the status of infrastructure, equipment at the centers such as building, toilet, drinking water facility, boundary wall, weighing equipments, hygiene kit etc. The team also had to look into the status of registers maintained at the centre. Along with AWCs, the team also visited the Fair Price Shops (FPS) to look in to the display of transparency board, functioning of weighing machine, status of registers etc.

**Compilation and report preparation:** Information collected through Village Meetings, FGDs, testimonies, Individual beneficiary interviewed and physical verifications of AWCs and FPS was validated and compiled to prepare report for Gram Sabha. Different tools used for information gathering assisted in authentication of information. Issue wise report of GP was prepared collectively. Team were divided and given responsibility to prepare certain part of report. Then they presented report to the team, also inputs from other team members were debated and incorporated in the final report.

**Gram Sabha:** The Gram Sabha was held on 8<sup>th</sup> June 2017 in front of the Panchayat office of the GP where findings of social audit process were shared. In the Gram Sabha, 218 community members along with Sarpanch, Samiti Sabhyas, Ward Members, Gram Rozgar Sevak, Female Health Worker, AWWs and Jogan Sahayak along with Block chairman, MI and ICDS Supervisor participated. The Gram Sabha was chaired by the concern Sarpanch. Issue wise report supported by testimonies was presented in the Gram Sabha. Service providers were given opportunity to express their opinion and Sarpanch was requested to suggest the solution which was adopted as resolution of Gram Sabha with consent of people of GPs. The social audit team members had set up a kiosk near the Gram Sabha venue where the team members note down the grievances details brought by the people. However, the grievances collected during the process were not limited to NFSA only. The team collected all kinds of grievances that community submitted. The details list of grievances collected has been provided in the annexure below. The grievances were later on handed over to the concern officials.

## Findings

### Integrated Child Development Services (ICDS) Scheme:

#### Positive findings

Workers were stationed at 4 sample AWCs. Tambipadar centre provided HCM in adequate quantity and satisfactory quality. Immunization in the area is also pretty good.

In the Nandupala Panchayat, 4 AWCs were selected as sample AWCs for social audit process. As per the table given below, in the 4 sample AWCs 31% (27/88) of preschool children, 37% (30/38) of Children in the age group of 6 months to 3 years, 55% (21/38) pregnant women and lactating women beneficiaries was the sample size door to door verification process during social audit. 34.21% of the total beneficiaries tied up with the AWC centers were verified under sampling.

**Table 4: AWC sample details**

| AWCs Name               | Total Household Covered under AWCs | Number of Pre-school Children |           | Number of 6 Months to 3 Years Children |           | Number of Pregnant women |           | Number of Lactating Women |           | Total               |           |
|-------------------------|------------------------------------|-------------------------------|-----------|--|-----------|--------------------------|-----------|---------------------------|-----------|---------------------|-----------|
|                         |                                    | Total in the Centre           | Sample    | Total in the Centre                    | Sample    | Total in the Centre      | Sample    | Total in the Centre       | Sample    | Total in the Centre | Sample    |
| Dudumdhara (Mini AWC)   | 95                                 | 18                            | 6         | 18                                     | 7         | 3                        | 2         | 2                         | 2         | 41                  | 17        |
| Kundurabhata (Mini AWC) | 32                                 | 12                            | 4         | 17                                     | 6         | 4                        | 4         | 0                         | 0         | 33                  | 14        |
| Nandupala AWC           | 210                                | 38                            | 12        | 27                                     | 12        | 8                        | 2         | 12                        | 5         | 85                  | 31        |
| Tambipadar AWC          | 126                                | 20                            | 5         | 20                                     | 5         | 5                        | 2         | 4                         | 4         | 69                  | 16        |
| <b>Total</b>            | <b>463</b>                         | <b>88</b>                     | <b>27</b> | <b>82</b>                              | <b>30</b> | <b>20</b>                | <b>10</b> | <b>18</b>                 | <b>11</b> | <b>228</b>          | <b>78</b> |

#### Detail Findings of the Social Audit:

##### 1. Staffing and Regularity :-

- Staffing:** In the 4 sample AWCs, one post of Anganwadi Worker is found to be lying vacant. When it comes to placement of AWH all two AWH were found to be in place in Nandupala and Tambipadar.
- Regularity of AWW:-** During verification, it was found that out of the 4 sample AWCs, Kundrabhata AWW was not coming to the AWC regularly, she only attends the AWC 3 days in a week. During social audit period it was also found that the Nandupala AWCs was closed before two months and pre-school education was not provided regularly and Tambipadar AWW was in charge of Nandupala AWC. Tambipadar and Dudumdhara AWWs were regular and AWCs operate on regular basis.

##### 2. Infrastructure and Equipments :-

Out of 4 AWCs all of them had their own building yet none of the centers had child friendly toilet, all four AWCs has storage facility and only Tambipadar AWCs has food weighing machine. Tambipadar and Kundrabhata AWCs have functional weighing machine for children and adults. Except Dudumdhara centre all others had teaching and learning materials

**Table 5: Infrastructure and Equipment**

| Name of AWCs | Own Building | Separate Kitchen Shed | Boundary Wall | Toilet | Weighing Machine for Children | Weighing Machine for Adult | Hygiene Kit | Teaching and Learning Activity |
|--------------|--------------|-----------------------|---------------|--------|-------------------------------|----------------------------|-------------|--------------------------------|
| Dudumdhara   | Yes          | Yes                   | No            | No     | No                            | No                         | Yes         | No                             |
| Kundrabhata  | Yes          | Yes                   | No            | Yes    | Yes                           | Yes                        | No          | Yes                            |
| Nandupala    | Yes          | Yes                   | Yes           | Yes    | No                            | No                         | Yes         | Yes                            |
| Tambipadar   | Yes          | Yes                   | Yes           | Yes    | Yes                           | Yes                        | Yes         | Yes                            |

### 3. Supplementary Nutrition:-

- a. **Hot Cooked Meal:** - During verification it was found that, Tambipadar centre provided HCM in adequate quantity and quality to the beneficiaries by following the standard menu, whereas all others provide HCM inadequate quantity yet they differ in the quality of food that they provide. Yet less than 20% of the respondents from all the centers said that the morning snacks are provided.

**Table 6: Hot Cooked Meal Details**

| Name of the AWCs | Adequate Quantity of Hot Cooked Meal (respondent %) | Satisfied with Quality of Hot cooked Meal (respondent %) | Menu Being followed every day (respondent %) | Morning Snacks (respondent %) | Pre-School Activities done every day (respondent %) |
|------------------|---|--|--|-------------------------------|---|
| Dudumdhara       | 75  | 31   | 63   | 11                            | 80  |
| Kundrabhata      | 75  | 0  | 75   | 0                             | 0   |
| Nandupala        | 92  | 56   | 55   | 17                            | 13  |
| Tambipadar       | 100   | 100  | 80   | 20                            | 64  |

- b. **Take Home Ration:** - During verification it was found that, scenario of chatua and eggs distribution as THR is murkier in Tambipadar center. When asked about the situation, the AWW said that, due to the difficulty in transportation and eggs usually gets broken or damaged for which she is unable to deliver the eggs. But it was seen that less than 35% of the respondents said to have been receiving chatua in all 4 centers and none of the respondents in Nandupala and Tambipadar are receiving 8 eggs a month.

**Table 7- Take home ration**

| Name of the AWCs | Received 2 packet chatua in last month (respondent %) | Received 8 eggs in last month (respondent %) | Average egg per beneficiary distributed in last month |
|------------------|---|--|---|
| Dudumdhara       | 33  | 40   | 5.11  |
| Kundrabhata      | 0   | 63   | 6.87  |
| Nandupala        | 29  | 0  | 1.53  |
| Tambipadar       | 9   | 0  | 1.27  |

### 4. Weighing: -

- a. **Weighing of the Children:** During verification, 20% of the respondents said that weighing of children was done thrice in last 3 months at the centers of Dudumdhara and

Tambipadar. Kundrabhata centre has almost of 70% of the respondents agreeing to have been their children weighed thrice in last three months. In all the centers more than 70% of the respondents said that their children had MUAC measurement in last three months. More than 50% of the respondents in all sample centers said that they were unaware about the nutrition zone of their child.

- b. Immunization:-** Nandupala, Kundrabhata, Tambipadar and Dudumdhara, it was found that more than 90% of the respondents agreed that their children were fully immunized.

**Table 8- Health Services:**

| Name of the AWCs | Children weight measured thrice in last 3 months (%) | Weight of the children shared with mother (%) | MUAC measurement done for the children in last 3 months (%) | Mother unaware of the of the color zone of the child (%) | Full Immunization of the children (%) |
|------------------|--|---|---|--|---------------------------------------|
| Dudumdhara       | 20   | 62  | 71  | 57   | 93                                    |
| Kundrabhata      | 70   | 60  | 80  | 50   | 90                                    |
| Nandupala        | 39   | 46  | 89  | 54   | 96                                    |
| Tambipadar       | 21   | 50  | 79  | 50   | 93                                    |

- 5. Pre-school education :-** During verification, it was found that Preschool education was regularly done in Tambipadar and Dudumdhara centers but Nandupala and Kundrabhata centers were not carrying out preschool education activities. As the Kundrabhata worker was not coming to the centre regularly, hence it was not done and in case of Nandupala centre, the worker is not appointed which is why the people have approached to the CDPO to address the issue but till date nothing has done so far and Tambipadar AWW manages the Nandupala centre so that pre-school education is not functioning properly in Nandupala centre.
- 6. Maintenance of Registers:-** During verification it was found that in Nandupala centre it was found that the registers like as flexi fund, dress distribution, parent day register, visitor register, THR register, cash book etc are not update neither maintained, whereas in case of Tambipadar AWC cash book, flexi fund, dress distribution, parent day register were found to be not updated. In Kundrabhata AWC, the worker has not maintained and not updated cash book register, dress distribution register etc are and in Dudumdhara AWC the cash book register and other registers are not updated.
- 7. Monitoring and Supervision:** It was found that, the CDPO has not even visited once in last three months to the centers of Dudumdhara, Kundrabhata and Nandupala, where as in Supervisor has not visited Kundrabhata and the Doctor has not visited Nandupala once in last three months. It was also found that the ANM has visited less than 3 days to the centers of Tambipadar and Dudumdhara in last three months.

**Table 9: Monitoring**

| AWC never visited by CDPO in last three months | AWC never visited by Supervisor in last three months | ANM visited AWC less than three days in last three months | Doctor Never visited AWC in last three months |
|--|--|---|---|
| Dudumdhara, Kundrabhata, Nandupala             | Kundrabhata  | Tambipadar, Dudumdhara                                    | Nandupala                                     |



8. **Mother and child death records:-** During verification it was found that in Dumadhara centre has reported one child death during delivery in last year and other three Kundrabhata, Tambipadar, Nandupala AWCs do not have any record of maternal death and child death.
9. **Fund flow** - during verification it was found that in four AWCs there is irregularity in fund flow and the workers are managing with their own funds.
10. **Challenges faced by AWW in running AWCs:-** Kundrabhata tag village do not have any road communication hence in rainy season pre-school and THR distribution has hampered to a great extent and non-availability of play and learning materials is a problem for the workers at some centers.

## MAMATA

### Findings of Mamata Yojana

**Table 10, Basic Information**

| MAMATA   |    |
|--|----|
| Number of MAMATA beneficiary interviewed                             | 15 |
| Number of women eligible for MAMATA but not received any installment | 8  |

### Detail Findings of the Social Audit:

1. **MCP card availability and regular fill up:-** all 15 beneficiaries had their MCP card with themselves and those were found to be regularly filled up.
2. **Installments:-** In the Nandupala village, 6 Mamata beneficiaries have not get any installments after 2 years of giving birth and in Tambipadar 1 beneficiary has not got any installment and Dudumdhara 1 beneficiary has not got her 1st installment.
3. **List reason of delay of MAMATA:-** In all four sample AWCs, the workers have said that the delay is due to some official reasons at higher level and CDPO may have any answer for it.
4. **Committee meetings and Grievance:-** Beneficiaries are not aware regarding grievance redressal mechanism and also not aware about the date of VHND.

## Targeted Public Distribution System (TPDS)

**Table 11: Details of TPDS in Nandupala Gram Panchayat:**

|   |                                      |             |
|---|--------------------------------------|-------------|
| Number of HHs having card NFSA  | PHH                                  | 635         |
|   | AAY                                  | 83          |
|   | Total                                | 718         |
| Total allotment of food grains under TPDS in quintals (Rice+wheat)              |                                      | 130.17+4.52 |
| Rice during allotted during last month (previous month of the audit) - for PHH  |                                      | 101.08      |
| Rice during allotted during last month (previous month of the audit) - for AAY  |                                      | 29.05       |
| Wheat during allotted during last month (previous month of the audit) - for PHH |                                      | 4.52        |
| Number of Household verified during social audit                                |                                      | 69          |
| PHH verified during social audit  |                                      | 64          |
| AAY HHs verified during social audit  |                                      | 05          |
| Total Individuals enlisted under TPDS from verified household - PHH             |                                      | 266         |
| Actual number of family members of PHH from verified households                 |                                      | 320         |
| Exclusion Error in regard to AAY identified during the audit period             | Old couple with no social assistance | 12          |
|   | Single woman headed HHs              | 3           |
|   | Widow headed HHs                     | 3           |
|   | Disable headed HHs                   | 1           |
|   | Total                                | 22          |
| Eligible for AAY but included under PHH from surveyed Households                |                                      | 4           |
| Eligible but left out households (from FGD and Testimony)                       |                                      | 15          |
| Double cards issued to number of families                                       |                                      | 0           |
| Number of surveyed household Satisfied with quality                             |                                      | All 69 HHs  |
| Number of surveyed household Satisfied with weight                              |                                      | All 69 HHs  |
| Regular food grain distribution at FPS  |                                      | All 69 HHs  |

### Consolidated findings of PDS in the Gram Panchayat:

1. **Coverage:** Households 718(PHH- 635, AAY-83) has included in TPDS under NFSA and getting 134.69 quintals of food grains.
2. **Exclusion and Inclusion errors**
  - a. AAY:- 22
  - b. PHH:- 100

**Table 12: PHH Exclusion**

| No of PHH verified | Actual no of family member | Number of family member whose name is in the cards | Percentages of within house exclusion |
|--------------------|----------------------------|--|---------------------------------------|
| 69                 | 296                        | 242  | 18.24%                                |

3. **Regularity:** - In Nandupala panchayat PDS Shop beneficiaries are receiving full quota of food grain regularly under NFSA in last 6 months.
4. **Quantity and Quality of Food grains:** - out of 69 TPDS beneficiaries, all of the beneficiaries said that they are satisfied with good quantity and the quality of food grain.
5. **Amount paid for food grain:** - During verification, all the beneficiaries said that they paid Rs. 1 per kg of the food grain that they bought.

**6. Transparency and accountability:-**

**Table 13: Transparency measures**

| List of all Ration Cards attached to the shop | Entitlement of essential commodities | Retail issue price of each of the essential commodities | Timing of opening and closing of the Fair Price Shop | Socks of each of the essential commodities received during the month on daily basis | Opening and closing stock of each of the essential commodities on daily basis | The name and address of the authority before whom grievance may be made | GP level advisory committee |
|---|--------------------------------------|---|--|---|---|---|-----------------------------|
| Not Displayed                                 | Displayed                            | Displayed   | Not Displayed  | Not Displayed   | Not Displayed   | Not Displayed   | Not Formed                  |

**7. Grievance Redresal:-**

During physical verification of the TPDS it was found that, retail prices of the food grains and entitlement of the essential commodities were the only information mentioned on the display board at the shop. And it was also found that the GP level advisory committee was not formed. None of the beneficiaries were found to be aware about the DGRO.





### Annexure 1: Gram Panchayat Profile

|  |   |
|--|---|
| Number of Revenue Villages in the Panchayat            | 8   |
| Number of Hamlet Villages in the Panchayat             | 0   |
| Number of Wards in the Panchayat                       | 11 Wards  |
| Total number of Tag Villages (as per CDPO office data) | 2   |
| Household Details of the Panchayat                     | SC:- 89                      ST:-284<br>Other:- 190<br>PVTG:-0<br>Total:- 543   |
| Total Population of the Gram Panchayat                 | SC:- 475                      ST:-1580<br>Other:-850<br>PVTG:-0<br>Total:- 2905 |
| Total number of Anganwadi Centers in the Panchayat     | Main Centers:-3<br>Mini Centers:- 3<br>Total: 6                                 |
| Total number of Schools in the Panchayat               | Primary:-5<br>Upper Primary:-0<br>High School:- 1                               |
| Total number of GKS in Panchayat                       | 8   |
| Total number of ration card holders in the Panchayat   | PHH:-635                      AAY:-83<br>Total:-718                             |
| Distance of the Gram Panchayat from block head quarter | 12 KM   |

### Annexure 2: Staffing

#### Anganwadi Worker (AWW)

| Anganwadi Center Name | Name Of The AWW          | Age (Years) | Educational Qualification | Caste | Year Of joining | Salary |
|-----------------------|--------------------------|-------------|---------------------------|-------|-----------------|--------|
| Dudumdhara            | Lochani Dharua           | 25          | HSC                       | ST    | 2015            | 2750   |
| Kundrabhata           | Chandrama Bag            | 27          | HSC                       | SC    | 2014            | 2750   |
| Nandupala             | Janaki Sabar (in charge) | 39          | HSC                       | ST    | 2017            | 4000   |
| Tambipadar            | Janki Sabar              | 39          | HSC                       | ST    | 2010            | 4000   |

#### Anganwadi Helper (AWH)

| AWC Name   | Name of The AWH | Age (Years) | Education Qualification | Caste | Year Of joining | Salary |
|------------|-----------------|-------------|-------------------------|-------|-----------------|--------|
| Tambipadar | Bhanu Thapa     | 52          | 2nd                     | OBC   | 2010            | 2000   |
| Nandupala  | Hara Bag        | 46          | 3rd                     | OBC   | 1997            | 2000   |

### Annexure – 3: Testimonies

| SI No                | Name           | Village     | Identity details | Issue on which testimony has been given                    |
|----------------------|----------------|-------------|------------------|--|
| <b>Scheme – ICDS</b> |                |             |                  |  |
| 1                    | Dutika Majhi   | Kundrabhata |                  | THR and egg are not provided from ICDS since last 8 months |
| 2                    | Kushlya Sagdia | Kundrabhata |                  | Her child is excluded from hot cook meals and pre-school   |

| Scheme – PDS    |                   |             |  |
|-----------------|-------------------|-------------|--|
| 1               | Maniki Barha      | Tambipadar  | Widow but still has not got card   |
| 2               | Sakunta Bariha    | Tambipadar  | Many times applied but excluded from ration card                                 |
| 3               | Rohani Bariha     | Tambipadar  | Family members 4 , not enrolled in the card and getting rice 5 kg per month only |
| 4               | Pramilla Bariha   | Nandupala   | Before 6 months getting rice but now not getting rice                            |
| 5               | Bashanti Bhue     | Mahulpali   | Excluded from PHH card   |
| 6               | Lokanatha Mallick | Mahulpali   | Excluded from PHH card   |
| 7               | Madhabi Mallick   | Mahulpali   | Excluded from PHH card   |
| 8               | Sumati Majhi      | Mahulpali   | Excluded from PHH card   |
| 9               | Josabanti Bag     | Dudumdhara  | Excluded from PHH card   |
| 10              | Sumitra Bag       | Dudumadhar  | Before NFSA had AAY but later excluded from AAY card                             |
| 11              | Raimati Bhue      | Didumadhara | Excluded from PHH card   |
| 12              | Lalita Bhue       | Dudumdhara  | Excluded from PHH card   |
| 13              | Nirabati Kata     | Dudumdhara  | Excluded from ration card  |
| 14              | Kasturi Bag       | Dudumdhara  | Excluded from PHH card   |
| 15              | Arjun Meher       | Tambipadar  | Excluded from PHH card   |
| 16              | Manki Bariha      | Tambipadar  | Excluded from Ration card  |
| 17              | Sakuntala Bariha  | Tambipadar  | Excluded from Ration Card  |
| 18              | Rohini Bariha     | Tambipadar  |  |
| Scheme – MAMATA |                   |             |  |
| 1               | Rohani Bibhara    | Tambipadar  | Has not received first installment   |
| 2               | Nuadeai Bibhara   | Tambipadar  | Has not received any installment   |
| 3               | Gitanjali Barik   | Nandupala   | Has not received any installment   |
| 4               | Raibari Mallick   | Kundrabhata | Has not received any installment   |
| 5               | Sangita Chatar    | Nandupala   | Has not received first installment   |

#### Annexure – 4: Case Studies

##### Case-study of Dutika Majhi (ICDS & MAMATA)

Dutika Majhi is a tribal woman of Kundrabhata village in Nanduplala GP of Khaprakhol block in Balangor district. She resides there with her husband Dalita Majhi and a 4 years old son named Chiranjibi Majhi. Dutika's family depends on daily wage work to get a survival for which she works along with her husband. After getting pregnant, she was registered under Mamata and received the ICDS services, where she got two packets Chatua, 8 eggs and 3 days of Hoot cook meals at the centre. She even got 2 T.T. and despite full filling all the criteria/conditionalities she didn't get the first installment under Mamata and got 15kg of rice instead. Her son Chiranjibi is going to preschool and Dutika said that as the her son goes to the center and he is only running 2 to 3 days in a week whenever the worker is coming but hot cook meals are given regularly.

## Case study of Rohini Bibhar - MAMATA

Rohini Bibhar is the resident of Tambipadar villagem where she is staying with her husband Kulamani Bibhar and one newly born son (26)days. The family mostly works as daily wage laborers and earn their living. She registered her pregnancy by the AWW and she has completed her ANC checkup thrice. When asked about the Mamata installments, she said that after full filling all the required conditionalities she has not received her 1<sup>st</sup> installment under the scheme as she was not able to open her JSY amount, further she also said that she has not received THR regularly. Because of her collapsing health she is in desperate need of money and Mamata scheme could have been a source of support for the woman.



## Annexure - 5: Grievance collected during social audit

| Sl No | Name of the scheme / Programme | Name                | Address         | Identity details (if any) | Remarks         |
|-------|--------------------------------|---------------------|-----------------|---------------------------|-----------------|
| 1     | TPDS                           | Tara Bhoi           | Nandupala       |                           | New ration card |
| 2     | TPDS                           | Josobanti Mahananda | Nandupala       |                           | New ration card |
| 3     | TPDS                           | Brundrabati Meher   | Tambipadar      |                           | Addition        |
| 4     | TPDS                           | Pankajini Kunar     | Kundrabhata     |                           | Addition        |
| 5     | TPDS                           | Kushadyaja Thela    | Nandupala       |                           | Card separation |
| 6     | TPDS                           | Lokanatha Malik     | Mahulpali       |                           | New ration card |
| 7     | TPDS                           | Divya Kumbhar       | Tambipadar      |                           | Card separation |
| 8     | TPDS                           | Kasturi Bag         | Dudumdarha      |                           | New card        |
| 9     | TPDS                           | Sundara Bhue        | Nandupala       |                           | New card        |
| 10    | TPDS                           | Jama Majhi          | Chhanbahali     |                           | New card        |
| 11    | TPDS                           | Dutika Bariha       | Chhanchanbahali |                           | New card        |
| 12    | TPDS                           | Deleswari Nag       | Nandupala       |                           | New card        |
| 13    | TPDS                           | Sorojini Behera     | Nandupala       |                           | New card        |
| 14    | TPDS                           | Anju Behera         | Nandupala       |                           | New card        |
| 15    | TPDS                           | Pramila Kumbhar     | Nandupala       |                           | New card        |
| 16    | TPDS                           | Pandaba Meher       | Tambipadar      |                           | New card        |
| 17    | TPDS                           | Ketaki Bariha       | Tambipadar      |                           | Addition        |
| 18    | TPDS                           | Rukmini Meher       | Tambipadar      |                           | Addition        |
| 19    | TPDS                           | Banti Meher         | Tambipadar      |                           | Addition        |
| 20    | TPDS                           | Debraj Bariha       | Tambipadar      |                           | Addition        |
| 21    | TPDS                           | Padma Meher         | Tambipadar      |                           | Addition        |
| 22    | TPDS                           | Saraswati Meher     | Tambipadar      |                           | Addition        |
| 23    | TPDS                           | Parbati Meher       | Tambipadar      |                           | Addition        |
| 24    | TPDS                           | Trinatha Thapa      | Tambipadar      |                           | Addition        |
| 25    | TPDS                           | Dasa Thapa          | Tambipadar      |                           | Addition        |
| 26    | TPDS                           | Chanchala Bibhar    | Tambipadar      |                           | Addition        |
| 27    | TPDS                           | Mami Bariha         | Tambipadar      |                           | Addition        |
| 28    | TPDS                           | Mati Bariha         | Tambipadar      |                           | Addition        |
| 29    | TPDS                           | Rudna Kumbhar       | Tambipadar      |                           | Addition        |
| 30    | TPDS                           | Pirabati Bariha     | Tambipadar      |                           | Addition        |
| 31    | TPDS                           | Brundabati Meher    | Tambipadar      |                           | Addition        |
| 32    | TPDS                           | Katha Bariha        | Tambipadar      |                           | Addition        |
| 33    | TPDS                           | Sakuntala Bariha    | Tambipadar      |                           | New card        |
| 34    | TPDS                           | Manki Bariha        | Tambipadar      |                           | Addition        |



|    |                   |                   |                 |  |
|----|-------------------|-------------------|-----------------|--|
| 35 | TPDS              | Keyaki Bariha     | Tambipadar      | Addition   |
| 36 | TPDS              | Kunti Bariha      | Tambipadar      | New card   |
| 37 | TPDS              | Sulochana Bariha  | Tambipadar      | Addition   |
| 38 | TPDS              | Sumitra Bag       | Dudumdarha      | New Card   |
| 39 | TPDS              | Lochan Suna       | Nandupala       | Addition   |
| 40 | TPDS              | Subidha Suna      | Kuthurla        | Addition   |
| 41 | TPDS              | Rajani Deep       | Nandupala       | New card   |
| 42 | TPDS              | Rabindra Suna     | Nandupala       | New card   |
| 43 | TPDS              | Nirabati Kata     | Dudumdhara      | New card   |
| 44 | TPDS              | Dileswari Nag     | Nandupala       | New card   |
| 45 | TPDS              | Sumati Bag        | Nandupala       | New card   |
| 46 | TPDS              | Jamabati Suna     | Nandupala       | New card   |
| 47 | TPDS              | Tulasi Tandi      | Nandupala       | New card   |
| 48 | TPDS              | Sakuntala Majhi   | Nandupala       | New card   |
| 49 | TPDS              | Banti Meher       | Tambipadar      | 0507131<br>0355<br>Addition                        |
| 50 | TPDS              | Hara majhi        | Nuapali         | Addition   |
| 51 | TPDS              | Lokanatha mallik  | Mahulpali       | Addition   |
| 52 | TPDS              | Sumati Bag        | Nandupala       | New card   |
| 53 | PENSION           | Upasi Bariha      | Nandupala       | OAP  |
| 54 | PENSION           | Dalimba Bariha    | Nandupala       | OAP  |
| 55 | PENSION           | Pankajini Kunar   | Kundrabhata     | OAP  |
| 56 | PENSION           | Rabichandra Meher | Tambipadar      | OAP  |
| 57 | PENSION           | Dirju Pujhari     | Nandupala       | OAP  |
| 58 | PENSION           | Jayanti Bariha    | Nandupala       | WOP  |
| 59 | PENSION           | Pandaba meher     | Tambipadar      | OAP  |
| 60 | PENSION           | Hara Seth         | Nandupala       | OAP  |
| 61 | PENSION           | Arjun Meher       | Nuapali         | OAP  |
| 62 | PENSION           | Parbati Meher     | Nandupala       | OAP  |
| 63 | PENSION           | Dhaneswer Bariha  | Chhanchanbahali | OAP  |
| 64 | PENSION           | Rambha Bariha     | Chhanchanbahali | OAP  |
| 65 | PENSION           | Dina Bhue         | Tambipadar      | OAP  |
| 65 | PENSION           | Bhanumati Seth    | Nandupala       | OAP  |
| 66 | PENSION           | Gobinda Sahu      | Nandupala       | OAP  |
| 67 | PENSION           | Surekha Behera    | Nandupala       | OAP  |
| 68 | PENSION           | Dulab Tandi       | Nandupala       | OAP  |
| 69 | Financial Support | Jamabati Suna     | Nandupala       | Financial support<br>for her illness               |
| 70 | Pension           | Pandaba Meher     | Kuthurla        | OAP  |
| 71 | Pension           | Hiran Bibhar      | Ambipadar       | OAP  |
| 72 | Financial Support | Rudan Bibhar      | Tambipadar      | Financial Support<br>for his<br>illness(Paralyzed) |
| 73 | Financial Support | Haladhar Kumbhar  | Tambipadar      | Financial Support<br>for his<br>illness(Paralyzed) |

#### Annexure – 6: List of officials, elected representatives participated in the Gram Sabha

| Name               | Designation                | Mobile No  |
|--------------------|----------------------------|------------|
| Anjali Mishra      | ICDS Supervisor            | 9439710682 |
| Purnamasi Bariha   | Block chairman ,Khaprakhol | 9668266131 |
| Anil kumar Pradhan | DEO ,MI, Khaprakhol        | 9658522871 |
| Omprakash Das      | Jogana sahayaka ,Ghunsar   | 9777390540 |

|                  |                             |            |
|------------------|-----------------------------|------------|
| Tularam Meher    | Jogana sahayaka , Nandupala | 9937803869 |
| Suresh Pujari    | Sarpancha, Nandupala        | 9178862163 |
| Suryakanti Majhi | Naib Sarpancha, Nandupala   | 9937391177 |
| Niladri Pujhari  | Samiti Sabhya               | 9777652453 |
| Sebati Bariha    | Ward Member , Tambipadar    | 7684919129 |

#### Annexure – 7: Details of the Social Audit team

| Sl | Name                  | Designation               | Mobile No  |
|----|-----------------------|---------------------------|------------|
| 1  | Suryakanta Tandi      | BC , Khaprakhhol Bolangir | 8658112017 |
| 2  | Sanjuktarani Tripathy | BC , Khaprakhhol Bolangir | 7608831555 |
| 3  | Thabira Sahu          | BC Koksara, Kalahandi     | 9937924657 |
| 4  | Srimati Sagdia        | GPC                       | 9556549010 |
| 5  | Narayana Sahu         | GPC                       | 7894360243 |
| 6  | Madhaba Kerseal       | GPC                       | 9178440263 |
| 7  | Priyambada Das        | GPC                       | 7326094480 |
| 8  | Kamal Bariha          | GPC                       | 8658654719 |
| 9  | Rudrasingh Pujhari    | SS                        | 9668636503 |
| 10 | Minakhi Das           | GPC ,Koksara Kalahandi    | 7751088462 |
| 11 | Mamina Ketaki         | GPC ,Koksara Kalahandi    | 7749820869 |
| 12 | Sameet Panda          | Team leader               | 9582859886 |

#### Annexure – 8: Photographs

**Lottery method for selection of Sample  
AWCs**



**FGD**



**Gram Sabha**



**Gram Sabha**



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